

TOPICUS.COM INC.

MANAGEMENT'S DISCUSSION AND ANALYSIS ("MD&A")

The following discussion and analysis should be read in conjunction with the Unaudited Condensed Consolidated Interim Financial Statements for the three month period ended March 31, 2021, which we prepared in accordance with International Financial Reporting Standards ("IFRS"). Certain information included herein is forward-looking and based upon assumptions and anticipated results that are subject to uncertainties. Should one or more of these uncertainties materialize or should the underlying assumptions prove incorrect, actual results may vary significantly from those expected. See "Forward-Looking Statements" and "Risks and Uncertainties".

Unless otherwise indicated, all amounts are expressed in Euros. All references to "€" are to Euros. Due to rounding, certain totals and subtotals may not foot and certain percentages may not reconcile.

Additional information about Topicus.com Inc. (the "Company" or "Topicus") is available on SEDAR at www.sedar.com.

Forward Looking Statements

Certain statements in this report may contain "forward looking" statements that involve risks, uncertainties and other factors that may cause the actual results, performance or achievements of the Company or industry to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Words such as "may", "will", "expect", "believe", "plan", "intend", "should", "anticipate" and other similar terminology are intended to identify forward looking statements. These statements reflect current assumptions and expectations regarding future events and operating performance as of the date of this MD&A, May 4, 2021. Forward looking statements involve significant risks and uncertainties, should not be read as guarantees of future performance or results, and will not necessarily be accurate indications of whether or not such results will be achieved. A number of factors could cause actual results to vary significantly from the results discussed in the forward looking statements, including, but not limited to, the factors discussed under "Risks and Uncertainties". Although the forward looking statements contained in this MD&A are based upon what management of the Company believes are reasonable assumptions, the Company cannot assure investors that actual results will be consistent with these forward looking statements. These forward looking statements are made as of the date of this MD&A and the Company assumes no obligation, except as required by law, to update any forward looking statements to reflect new events or circumstances. This report should be viewed in conjunction with the Company's other publicly available filings, copies of which can be obtained electronically on SEDAR at www.sedar.com.

Non-IFRS Measures

This MD&A includes certain measures which have not been prepared in accordance with IFRS such as Free cash flow available to shareholders.

Free cash flow available to shareholders "FCFA2S" refers to net cash flows from operating activities less interest paid on lease obligations, interest paid on other facilities, credit facility transaction costs, repayments of lease obligations, and property and equipment purchased, and includes interest and dividends received. The portion of this amount applicable to non-controlling interests is then deducted. We believe that FCFA2S is useful supplemental information as it provides an indication of the uncommitted cash flow that is available to shareholders if we do not make any acquisitions, or investments, and do not repay any debts. While we could use the FCFA2S to pay dividends or repurchase shares, our objective is to invest all of our FCFA2S in acquisitions which meet our hurdle rate.

FCFA2S is not a recognized measure under IFRS and, accordingly, readers are cautioned that FCFA2S should not be construed as an alternative to net cash flows from operating activities. See "Results of Operations

—Free cash flow available to shareholders” for a reconciliation of FCFA2S to net cash flows from operating activities.

Corporate Reorganization and Acquisition of Topicus.com B.V.

On January 4, 2021, Topicus completed a corporate reorganization (the “Combination”) pursuant to which it acquired a controlling interest in Topicus.com Coöperatief U.A. (“Topicus Coop”) (formerly named Constellation Software Netherlands Holding Coöperatief U.A. (“CSNH”). Topicus Coop is an entity incorporated and domiciled in the Netherlands and, prior to the Combination, was controlled by Constellation Software Inc. (“CSI”), Topicus’ parent company and controlling shareholder. The Combination was completed between entities under common control and Topicus has recorded the Combination at carrying value of the net assets recorded in the financial statements of Topicus Coop. Topicus has amended its comparative financial information to reflect the Combination as if it had occurred before the start of the earliest period presented.

In conjunction with the Combination, Topicus issued 1 super voting share (the “Super Voting Share”), 39,412,385 preferred shares (the “Preferred Shares”) and 39,412,385 subordinate voting shares (the “Subordinate Voting Shares”) to CSI. CSI then distributed 39,412,367 Subordinate Voting Shares of Topicus to its shareholders pursuant to a dividend-in-kind previously declared. In addition, Topicus Coop issued 19,665,642 preference units (“Topicus Coop Preference Units”) and 19,665,642 ordinary units (“Topicus Coop Ordinary Units”) to Joday Investments II B.V. and certain individual investors affiliated therewith (being the previous minority owners of CSNH) (collectively known as the “Joday Group”). Topicus has reflected this capital reorganization as if it had occurred on the starting date of the earliest period presented for purposes of Topicus’ basic and diluted earnings per share calculation.

On January 5, 2021, the Company acquired 100% of the shares of Topicus.com B.V. from Ijssel B.V. (“Ijssel”). The Company paid cash of €133.6 million to Ijssel. Furthermore, the Company issued 5,842,882 Topicus Coop preference units to Ijssel for an initial subscription price of €83.8 million plus an additional subscription amount of €27.6 million which will be paid by Ijssel to the Company in May 2021. The Company also issued 5,842,882 Topicus Coop Ordinary Units to Ijssel. The aggregate total consideration totalled €217.4 million.

The condensed consolidated interim financial statements of Topicus as at and for the three-month periods ended March 31, 2021 and March 31, 2020 comprise Topicus, Topicus Coop and its subsidiaries (together referred to as the “Company”) and the Company’s interest in associates. Topicus’ principal subsidiary is Topicus Coop and Topicus has an equity interest of 60.71% in Topicus Coop with 39.29% being owned by the non-controlling interests.

Overview

We acquire, manage and build vertical market software (“VMS”) businesses, primarily located in Europe. Generally, these businesses provide mission critical software solutions that address the specific needs of our customers in particular vertical markets. Our focus on acquiring businesses with growth potential, managing them well and then building them, has allowed us to generate significant cash flows and revenue growth during the past several years.

Our revenue consists primarily of software license fees, maintenance and other recurring fees, professional service fees and hardware sales. Software license revenue is comprised of license fees charged for the use of our software products generally licensed under multiple-year or perpetual arrangements. Maintenance and other recurring revenue primarily consists of fees charged for customer support on our software products post-delivery and also includes, to a lesser extent, recurring fees derived from software as a service, subscriptions, combined software/support contracts, transaction-related revenues, and hosted products. Maintenance and other recurring fee arrangements generally include rights to certain product updates “when and if available”. Professional service revenue consists of fees charged for implementation and integration services, customized programming, product training and consulting. Hardware sales include the resale of third party hardware that forms part of our customer

solutions, as well as sales of customized hardware assembled internally. Our customers typically purchase a combination of software, maintenance, professional services and hardware, although the type, mix and quantity of each vary by customer and by product.

Expenses consist primarily of staff costs, the cost of hardware, third party licenses, maintenance and professional services to fulfill our customer arrangements, travel and occupancy costs, depreciation and other general operating expenses.

Results of Operations

(In millions of euros, except percentages and per share amounts)

	Three months ended March 31,		Period-Over- Period Change	
	2021	2020	€	%
Revenue	179.6	119.8	59.8	50%
Expenses	130.9	84.6	46.4	55%
Amortization of intangible assets	20.4	11.8	8.6	73%
Redeemable preferred securities expense (income)	2,456.8	-	2,456.8	NM
Finance and other expense (income)	3.0	2.0	1.1	54%
Income before income taxes	(2,431.6)	21.5	(2,453.0)	NM
Income tax expense (recovery)				
Current income tax expense (recovery)	10.4	6.7	3.7	55%
Deferred income tax expense (recovery)	(5.8)	(2.7)	(3.1)	115%
Income tax expense (recovery)	4.6	4.0	0.6	15%
Net income (loss)	(2,436.1)	17.5	(2,453.6)	NM
Equity holders of Topicus	(2,065.1)	11.7	(2,076.8)	NM
Non-controlling interests	(371.0)	5.8	(376.8)	NM
Net cash flows from operating activities	159.8	120.4	39.4	33%
Free cash flow available to shareholders	91.5	76.7	14.8	19%
Weighted average shares outstanding				
Basic	39.4	39.4		
Diluted	129.3	118.2		
Net income (loss) per share				
Basic	-€ 52.40	€ 0.30	-€ 52.69	NM
Diluted	-€ 52.40	€ 0.15	-€ 52.55	NM
Net cash flows from operating activities per share				
Basic	€ 4.05	€ 3.05	€ 1.00	33%
Diluted	€ 1.24	€ 1.02	€ 0.22	21%
Free cash flow available to shareholders per share				
Basic	€ 2.32	€ 1.95	€ 0.38	19%
Diluted	€ 0.71	€ 0.65	€ 0.06	9%

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Comparative financial information amended to reflect the Combination as if it occurred before the start of the earliest period presented.

Comparison of the first quarter ended March 31, 2021 and 2020

Revenue:

Total revenue for the quarter ended March 31, 2021 was €179.6 million, an increase of 50%, or €59.8 million, compared to €119.8 million for the comparable period in 2020. The increase is primarily attributable to growth from acquisitions as the Company experienced organic growth of 7% in the quarter. For acquired companies, organic growth is calculated as the difference between actual revenues achieved by each company in the financial period following acquisition compared to the estimated revenues they achieved in the corresponding financial period preceding the date of acquisition by the Company.

The following table displays the breakdown of our revenue according to revenue type:

	Three months ended March 31,		Period-Over-Period Change		Q120 Proforma Adj. (Note 1)	Organic Growth
	2021	2020	€	%	€	%
(€ in millions, except percentages)						
Licenses	4.9	3.2	1.7	54%	2.5	-14%
Professional services	48.6	28.3	20.3	72%	15.8	10%
Hardware and other	1.3	1.3	0.1	7%	0.4	-19%
Maintenance and other recurring	124.7	87.0	37.7	43%	30.1	6%
	179.6	119.8	59.8	50%	48.8	7%

€M - Millions of euros

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Comparative financial information amended to reflect the Combination as if it occurred before the start of the earliest period presented.

Note 1: Estimated pre-acquisition revenues for the three months ended March 31, 2020 from companies acquired after December 31, 2019. (Obtained from unaudited vendor financial information.)

For comparative purposes the table below shows the quarterly organic growth as compared to the same period in the prior year by revenue type since Q1 2019.

	Quarter Ended								
	Mar. 31 2019	Jun. 30 2019	Sep. 30 2019	Dec. 31 2019	Mar. 31 2020	Jun. 30 2020	Sep. 30 2020	Dec. 31 2020	Mar. 31 2021
Licenses	-34%	-20%	-51%	-23%	-23%	-34%	3%	1%	-14%
Professional services	-6%	-3%	-4%	-1%	-8%	-10%	-7%	-3%	10%
Hardware and other	-32%	-3%	-33%	-37%	-13%	-34%	-1%	71%	-19%
Maintenance and other recurring	7%	6%	6%	7%	5%	6%	6%	5%	6%
Revenue	2%	3%	0%	3%	1%	0%	2%	3%	7%

Expenses:

The following table displays the breakdown of our expenses:

	Three months ended March 31,		Period-Over- Period Change	
	2021	2020	€	%
(€ in millions, except percentages)				
Expenses				
Staff	98.8	61.0	37.9	62%
Hardware	0.6	0.7	(0.1)	-15%
Third party license, maintenance and professional services	15.7	10.6	5.1	48%
Occupancy	1.4	0.9	0.5	59%
Travel, telecommunications, supplies & software and equipment	4.2	3.8	0.4	11%
Professional fees	2.5	1.9	0.6	30%
Other, net	1.4	1.5	(0.0)	-3%
Depreciation	6.2	4.2	2.0	48%
	130.9	84.6	46.4	55%

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Comparative financial information amended to reflect the Combination as if it occurred before the start of the earliest period presented.

Overall expenses for the quarter ended March 31, 2021 increased 55%, or €46.4 million to €130.9 million, compared to €84.6 million during the same period in 2020. As a percentage of total revenue, expenses equalled 73% for the quarter ended March 31, 2021 and 71% for the same period in 2020.

Staff expense – Staff expenses increased 62% or €37.9 million for the quarter ended March 31, 2021 over the same period in 2020. Staff expense can be broken down into five key operating departments: Professional Services, Maintenance, Research and Development, Sales and Marketing, and General and Administrative. Included within staff expenses for each of the above five departments are personnel and related costs associated with providing the necessary services. The table below compares the period over period variances.

	Three months ended March 31,		Period-Over- Period Change	
	2021	2020	€	%
(€ in millions, except percentages)				
Professional services	26.7	15.7	11.0	71%
Maintenance	19.6	10.6	9.0	85%
Research and development	25.0	16.2	8.7	54%
Sales and marketing	9.0	5.9	3.2	55%
General and administrative	18.4	12.6	5.8	46%
	98.8	61.0	37.9	62%

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Comparative financial information amended to reflect the Combination as if it occurred before the start of the earliest period presented.

The increase in staff expenses for the quarter ended March 31, 2021 compared to the same period in 2020 was primarily due to the growth in the number of employees as a result of acquisitions.

Hardware expenses – Hardware expenses decreased 15% or €0.1 million for the quarter ended March 31, 2021 over the same period in 2020, as compared with the 7% increase in hardware and other revenue for the same periods. Hardware margins for the quarter ended March 31, 2021 were 53% as compared to 41% for the same period in 2020.

Third party license, maintenance and professional services expenses – Third party license, maintenance and professional services expenses increased 48% or €5.1 million for the quarter ended March 31, 2021 over the same period in 2020. The increase is primarily due to third party license, maintenance and professional services expenses of acquired businesses.

Occupancy expenses – Occupancy expenses increased 59% or €0.5 million for the quarter ended March 31, 2021 over the same period in 2020. The increase is primarily due to the occupancy expenses of acquired businesses.

Travel, telecommunications, supplies & software and equipment expenses – Travel, telecommunications, supplies & software and equipment expenses increased 11% or €0.4 million for the quarter ended March 31, 2021 over the same period in 2020. Increases in these expenses related to acquisitions were partially offset by decreases due to travel restrictions related to the COVID-19 pandemic.

Professional fees – Professional fees increased 30% or €0.6 million for the quarter ended March 31, 2021 over the same period in 2020. There are no individually material reasons contributing to this variance.

Other, net – Other expenses decreased 3% or €0.04 million for the quarter ended March 31, 2021 over the same period in 2020. The following table provides a further breakdown of expenses within this category.

	Three months ended March 31,		Period-Over-Period Change	
	2021	2020	€	%
	(€ in millions, except percentages)			
Advertising and promotion	1.1	0.7	0.4	52%
Recruitment and training	1.3	1.3	0.1	4%
R&D tax credits	(1.2)	(0.6)	(0.6)	98%
Contingent consideration	(0.2)	(0.3)	0.1	-40%
Other expense, net	0.4	0.4	(0.0)	0%
	1.4	1.5	(0.04)	-3%

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Comparative financial information amended to reflect the Combination as if it occurred before the start of the earliest period presented.

The contingent consideration expense (recovery) amounts recorded for the periods above relate to a decrease in anticipated acquisition earnout payment accruals primarily as a result of decreases to revenue forecasts for the associated acquisitions. Revenue forecasts are updated on a quarterly basis and the related anticipated acquisition earnout payment accruals are updated accordingly. There are no individually material reasons contributing to the remaining variances.

Depreciation – Depreciation of property and equipment increased 48% or €2.0 million for the quarter ended March 31, 2021 over the same period in 2020. This increase is primarily due to the depreciation expense associated with acquired businesses.

Other Income and Expenses:

The following table displays the breakdown of our other income and expenses:

	Three months ended March 31,		Period-Over- Period Change	
	<u>2021</u>	<u>2020</u>	<u>€</u>	<u>%</u>
	(€ in millions, except percentages)			
Amortization of intangible assets	20.4	11.8	8.6	73%
Redeemable preferred securities expense (income)	2,456.8	-	2,456.8	NM
Finance and other expense (income)	3.0	2.0	1.1	54%
Income tax expense (recovery)	4.6	4.0	0.6	15%
	2,484.8	17.7	2,467.1	NM

Due to rounding, certain totals may not foot and certain percentages may not reconcile.

Comparative financial information amended to reflect the Combination as if it occurred before the start of the earliest period presented.

Amortization of intangible assets – Amortization of intangible assets increased 73% or €8.6 million for the quarter ended March 31, 2021 over the same period in 2020. The increase in amortization expense is primarily attributable to an increase in the carrying amount of our intangible asset balance over the twelve-month period ended March 31, 2021 as a result of acquisitions completed during this twelve-month period.

Redeemable preferred securities expense (income) – On January 4, 2021 and January 5, 2021, the Company completed the Combination (see “Corporate Reorganization and Acquisition of Topicus.com B.V.”). In connection with the Combination, the Company issued 39,412,385 Preferred Shares to CSI and 19,665,642 Topicus Coop Preference Units to the Joday Group, and in connection with the acquisition of Topicus.com B.V. on January 5, 2021, the Company issued 5,842,882 Topicus Coop Preference Units to Ijssel, collectively the “Preferred Securities”. The Preferred Securities are non-voting and under certain conditions are redeemable at the option of the holder for a redemption price of approximately €19.06 per security. The redemption price may either be settled in cash or through the issuance of a variable number of Subordinate Voting Shares or Topicus Coop Ordinary Units, as applicable, of equal value, or any combination thereof. The Preferred Securities are also convertible into Subordinate Voting Shares or Topicus Ordinary Units, as applicable, at a conversion ratio of 1:1. The Preferred Securities holders will also be entitled to a fixed annual cumulative dividend of 5% per annum on the initial Preferred Securities value of approximately €19.06 per security.

The Preferred Securities will be recorded at fair value at the end of each reporting period. The change in fair value of the Preferred Securities is recorded as redeemable preferred securities expense (income) in the condensed consolidated interim statements of income. Based on the Preferred Securities conversion right, the value of the Preferred Securities is primarily dependent on the price movement of Topicus’ Subordinate Voting Shares. At March 31, 2021 the market price of Topicus’ Subordinate Voting Shares closed at CAD\$82.54 or approximately €55.89. The increase in value from €19.06 to €55.89 multiplied by the 64.9 million Preferred Securities outstanding equals approximately €2,391.2 million. The difference between €2,391.2 million and the fair value adjustment of €2,456.8 million primarily relates to the impact of share price volatility and optionality and the accrued dividend of €14.7 million.

Further descriptions of the significant terms and conditions of the Preferred Securities are described in Note 9 to the Company's Unaudited Condensed Consolidated Interim Financial Statements for the three month period ended March 31, 2021.

Finance and other expense (income) – Finance and other expense for the quarter ended March 31, 2021 was €3.0 million compared to €2.0 million for the same period in 2020. The increase is primarily a result of an increase in the interest expense on debt in 2021 as compared to 2020.

Income taxes – We operate throughout Europe and we calculate our tax provision in each of the jurisdictions in which we conduct business. Our effective tax rate on a consolidated basis is, therefore, affected by the realization and anticipated relative profitability of our operations in those various jurisdictions, as well as different tax rates that apply and our ability to utilize tax losses and other credits. For the quarter ended March 31, 2021, income tax expense increased €0.6 million to €4.6 million compared to €4.0 million for the same period in 2020. Current tax expense has historically approximated our cash tax expense, however, the quarterly expense can sometimes fall outside of the annual range due to adjustments to prior period provisions. Current tax expense reflects gross taxes before the application of R&D tax credits which are classified as part of “other, net” expenses in the condensed consolidated statements of income.

The Company is subject to tax audits in the countries in which it carries on business. These tax audits could result in additional tax expense in future periods relating to historical filings. Reviews by tax authorities generally focus on, but are not limited to, the validity of the Company's inter-company transactions, including financing and transfer pricing policies which generally involve subjective areas of taxation and a significant degree of judgement. If any of these tax authorities are successful with their challenges, the Company's income tax expense may be adversely affected and the Company could also be subject to interest and penalty charges.

Net Income (Loss) per Share:

Net loss for the quarter ended March 31, 2021 was €2,436.1 million compared to net income of €17.5 million for the same period in 2020 primarily resulting from the €2,456.8 million redeemable preferred securities expense, €2,442.1 million of which is non-cash related. On a per share basis, this translated into a net loss per basic and diluted share of €52.40 in the quarter ended March 31, 2021 compared to net income per basic share of €0.30 and net income per diluted share of €0.15 for the same period in 2020. Diluted shares outstanding increased from 118.2 million to 129.3 million for the quarter ended March 31, 2021.

Net cash flows from operating activities (“CFO”):

For the quarter ended March 31, 2021, CFO increased €39.4 million to €159.8 million compared to €120.4 million for the same period in 2020 representing an increase of 33%.

Free cash flow available to shareholders (“FCFA2S”):

For the quarter ended March 31, 2021, FCFA2S increased €14.8 million to €91.5 million compared to €76.7 million for the same period in 2020 representing an increase of 19%.

The following table reconciles FCFA2S to net cash flows from operating activities:

	Three months ended March 31,	
	2021	2020
	(€ in millions, except percentages)	
Net cash flows from operating activities	159.8	120.4
Adjusted for:		
Interest paid on lease obligations	(0.2)	(0.2)
Interest paid on other facilities	(1.5)	(1.4)
Credit facility transaction costs	(2.2)	-
Payments of lease obligations	(4.3)	(3.2)
Property and equipment purchased	(0.8)	(0.7)
Interest and dividends received	-	-
	<u>150.7</u>	<u>114.9</u>
Less amount attributable to Non-controlling interests	(59.2)	(38.3)
Free cash flow available to shareholders	91.5	76.7

Due to rounding, certain totals may not foot.

Comparative financial information amended to reflect the Combination as if it occurred before the start of the earliest period presented.

The non-controlling interests' percentage increased from 33.3% in Q1 2020 to 39.3% in Q1 2021.

Quarterly Results

	Quarter Ended								
	Mar. 31 2019	Jun. 30 2019	Sep. 30 2019	Dec. 31 2019	Mar. 31 2020	Jun. 30 2020	Sep. 30 2020	Dec. 31 2020	Mar. 31 2021
Revenue	100.3	98.3	102.0	116.9	119.8	115.6	121.2	137.4	179.6
Net income	16.9	10.1	8.6	11.2	17.5	14.1	19.3	12.9	(2,436.1)
Net income per share									
Basic	€ 0.29	€ 0.17	€ 0.15	€ 0.19	€ 0.30	€ 0.24	€ 0.33	€ 0.22	-€ 52.40
Diluted	€ 0.14	€ 0.09	€ 0.07	€ 0.10	€ 0.15	€ 0.12	€ 0.16	€ 0.11	-€ 52.40

We do not generally experience significant seasonality in our operating results from quarter to quarter. However our quarterly results may fluctuate as a result of the various acquisitions which may be completed by the Company in any given quarter. We may experience variations in our net income on a quarterly basis depending upon the timing of certain expenses or gains, which may include changes in provisions, acquired contract liabilities, and gains or losses on the sale of financial and other assets. The redeemable preferred securities expense is primarily dependent on the price movement of Topicus' Subordinate Voting Shares. Material swings in the price will have a material impact on quarterly operating results.

Liquidity

Our net debt position (bank indebtedness excluding capitalized transaction costs less cash) increased by €40.7 million to €39.1 million in the three months ended March 31, 2021, resulting from the net capital deployed on acquisitions exceeding cash flows from operations. Cash increased by €30.6 million to €86.3 million at March 31, 2021 compared to €55.6 million at December 31, 2020 and bank indebtedness increased by €71.4 million to €125.4 million at March 31, 2021 compared to €54.0 million at December 31, 2020.

Total assets increased €388.7 million, from €641.1 million at December 31, 2020 to €1,029.8 million at March 31, 2021. The increase is primarily due to the €30.6 million increase in cash, €24.4 million increase in accounts receivable, €39.4 million increase in other assets, and a €264.7 million increase in intangible assets.

Current liabilities increased €3,871.4 million, from €216.9 million at December 31, 2020 to €4,088.4 million at March 31, 2021. The increase is primarily due to an increase in accounts payable and accrued liabilities of €36.3 million, deferred revenue of €133.4 million and an increase in redeemable preferred securities of €3,694.5 million. As noted above, the Preferred Securities are convertible into Subordinate Voting Shares or Topicus Coop Ordinary Units, as applicable, at a conversion ratio of 1:1. As the threshold for the mandatory conversion or redemption of all Preferred Securities was reached on April 29, 2021, it is expected that the holders will provide their notification for conversion no later than May 29, 2021 at which time the associated liability excluding accrued dividends will be extinguished and reclassified to equity. (See the “Subsequent Events” note below for further details.)

Net Changes in Cash Flows

(€ in millions)

	Three months ended March 31, 2021	Three months ended March 31, 2020
Net cash provided by operating activities	159.8	120.4
Net cash from (used in) financing activities	8.0	(54.8)
Cash used in the acquisition of businesses	(151.3)	(8.2)
Cash obtained with acquired businesses	15.0	1.7
Net cash from (used in) other investing activities	(0.8)	(0.6)
Net cash from (used in) investing activities	(137.1)	(7.0)
Effect of foreign currency	(0.0)	0.0
Net increase (decrease) in cash and cash equivalents	30.6	58.6

The net cash flows from operating activities were €159.8 million for the quarter ended March 31, 2021. The €159.8 million provided by operating activities resulted from negative €2,436.1 million in net income plus €2,491.0 million of non-cash adjustments to net income and €112.9 million of cash from non-cash operating working capital offset by €8.0 million in taxes paid.

The net cash flows from financing activities for the quarter ended March 31, 2021 were €8.0 million, which is mainly a result of a net increase in bank indebtedness of €70.1 million offset by €54.6 million in dividends paid.

The net cash flows used in investing activities in the quarter ended March 31, 2021 were €137.1 million. The cash used in investing activities was primarily due to acquisitions for an aggregate of €151.3 million (including payments for holdbacks relating to prior acquisitions) offset by €15.0 million of acquired cash.

We believe we have sufficient cash and available credit capacity to continue to operate for the foreseeable future. Generally, our VMS businesses operate with negative working capital as a result of the collection of maintenance payments and other revenues in advance of the performance of the related services. As such, management anticipates that it can continue to grow the business organically without any additional funding. If we

continue to acquire VMS businesses we may need additional external funding depending upon the size and timing of the potential acquisitions.

Related Parties

Transactions with related parties are assumed when a relationship exists between the Company and a natural person or entity that is affiliated with the Company. This includes, amongst others, the relationship between the Company and its subsidiaries, members, directors, key management personnel and companies that are under common control of our controlling shareholder, CSI. Transactions are transfers of resources, services or obligations, regardless whether anything has been charged. There have been no material transactions with related parties that were not on a commercial basis.

The Company pays management fees to CSI (included within “Other, net” expenses) and reimburses CSI for certain expenses paid on behalf of the Company. The aggregate payments made by the Company to CSI for management fees and reimbursements of expenses during the quarter ended March 31, 2021 was €1.3 million (Q1 2020 - €0.6 million). During the period, the Company expensed management fees of €0.3 million (Q1 2020 – €0.3).

The ending payable balance to CSI (included within accounts payable and accrued liabilities) as at March 31, 2021 was €4.8 million (December 31, 2020 – €1.3 million).

The Company also provides professional services to other entities under the control of CSI. The total amount of revenue recognized during the quarter ended March 31, 2021 (included within professional services revenue) relating to such arrangements was €1.0 million (Q1 2020 – €1.1 million). The ending receivable balance (included within accounts receivable) as at March 31, 2021 relating to these arrangements was €0.5 million (December 31, 2020 – €0.4 million).

Redeemable preferred securities

A detailed description of the significant terms and conditions of the Preferred Securities are described in Note 9 to the Company’s Unaudited Condensed Consolidated Interim Financial Statements for the three month period ended March 31, 2021.

Non-controlling interests

The Company’s non-controlling interest at March 31, 2021 is associated with Topicus Coop, an entity domiciled in the Netherlands. Topicus Coop’s equity consists of Topicus Coop Ordinary Units. There are currently 64,920,909 Topicus Coop Ordinary Units outstanding, which are held by Topicus Coop’s unitholders as follows:

- Topicus: 39,412,385 Topicus Coop Ordinary Units, representing 60.71% equity ownership.
- Joday Group: 19,665,642 Topicus Coop Ordinary Units, representing 30.29% equity ownership.
- Ijssel: 5,842,882 Topicus Coop Ordinary Units, representing 9% equity ownership.

All of the Topicus Coop Ordinary Units held by the Joday Group and Ijssel (collectively the “Topicus Coop Exchangeable Units”) are exchangeable, directly or indirectly, for Subordinate Voting Shares. The Topicus Coop Exchangeable Units comprise non-controlling interests in Topicus Coop.

Topicus Coop also has issued Topicus Coop Preference Units to the Company (39,412,385 Topicus Coop Preference Units), the Joday Group (19,665,642 Topicus Coop Preference Units) and Ijssel (5,842,882 Topicus Coop Preference Units). Holders of the Topicus Coop Preference Units are entitled to convert some or all of their Topicus Coop Preference Units into Topicus Coop Ordinary Units on a one for one basis at any time. Pursuant to the terms of the Investor Rights and Governance Agreement (“IRGA”) and the Exchange Agreement, the Topicus

Coop Preference Units held by the Joday Group and Ijssel also constitute Topicus Coop Exchangeable Units which are indirectly exchangeable into Subordinate Voting Shares. The Topicus Coop Preference Units held by the Joday Group and Ijssel have been classified as a liability by the Company and have been excluded from non-controlling interests. If the Topicus Coop Preference Units held by the Joday Group and Ijssel are converted into Topicus Coop Ordinary Units, such Topicus Coop Ordinary Units would then form part of non-controlling interest.

Summarized balance sheet and financial information relating to the non-controlling interest is included in Note 19 to the Company’s Unaudited Condensed Consolidated Interim Financial Statements for the three month period ended March 31, 2021.

Capital Resources and Commitments

Credit Facility

On July 7, 2017, a subsidiary of the Company entered into the Credit Facility with a number of European financial institutions. Under this facility, the Company is able to borrow up to €300 million under a multicurrency revolving loan facility and up to €50 million under an additional uncommitted term loan facility. The Credit Facility has a term of seven years and bears interest at a rate calculated at EURIBOR plus interest rate spreads based on a leverage table. The Credit Facility is collateralized by substantially all of the assets owned by the Company and its subsidiaries, except for the entities securing amounts outstanding under the “Term Loans” defined below. The Credit Facility contains standard events of default which if not remedied within a cure period would trigger the repayment of any outstanding balance. As at March 31, 2021, €25.0 million had been drawn from the Credit Facility. Transaction costs associated with the Credit Facility are being amortized through profit or loss using the effective interest rate method.

Term Loan

Certain of the Company’s subsidiaries have entered into term debt facilities (“Term Loans”) with various financial institutions. Topicus does not guarantee the debt of these subsidiaries, nor are there any cross-guarantees between subsidiaries. The credit facilities are collateralized by substantially all of the assets of the borrowing entity and its subsidiaries. The credit facilities typically bear interest at a rate calculated using an interest rate index plus a margin. The financing arrangements for each subsidiary typically contain certain restrictive covenants, which may include limitations or prohibitions on additional indebtedness, payment of cash dividends, redemption of capital, capital spending, making of acquisitions and sales of assets. In addition, certain financial covenants must be met by those subsidiaries that have outstanding debt.

The Term Loans comprise the following:

Principal outstanding at March 31, 2021 (and equal to fair value)	100.3
Deduct: Carrying value of transaction costs included in debt balance	(3.7)
<u>Carrying value at March 31, 2021</u>	<u>96.6</u>
Current portion	-
<u>Non-current portion</u>	<u>96.6</u>

The annual minimum repayment requirements for the Term Loans are as follows:

Year	Amount
2021	0.02
2022	0.4
2023	1.0
2024	1.0
2025	35.0
2026	1.0
2027	1.1
2028	60.7
	100.3

Other Commitments

Commitments include operating leases for office equipment and facilities, letters of credit and performance bonds issued on our behalf by financial institutions in connection with facility leases and contracts with public sector customers. Also, occasionally we structure some of our acquisitions with contingent consideration based on the future performance of the acquired business. The fair value of contingent consideration recorded in our statement of financial position was €3.6 million at March 31, 2021. Aside from the aforementioned and the redeemable Preferred Securities, we do not have any other business arrangements, derivative financial instruments, or any equity interests in non-consolidated entities that would have a significant effect on our assets and liabilities as at March 31, 2021.

Off-Balance Sheet Arrangements

As a general practice, we have not entered into off-balance sheet financing arrangements. Except for short term leases, leases of low value assets, and letters of credit, all of our liabilities and commitments are reflected as part of our statement of financial position.

Proposed Transactions

We seek potential acquisition targets on an ongoing basis and may complete several acquisitions in any given fiscal year.

Members' Equity of the Coop and Share Capital of Topicus

As at December 31, 2020, there were 59,078,027 ordinary basic units of the Coop outstanding. As at May 4, 2021, there were 64,732,859 ordinary units and 64,920,909 preference units of the Coop outstanding.

As at May 4, 2021, there were 39,600,435 subordinate voting shares, 1 super voting share and 39,412,385 preferred shares of Topicus outstanding.

The super voting share and the preferred shares are convertible into subordinate voting shares on a one-for-one basis. In addition, certain ordinary units and preference units of the Coop are, directly or indirectly, exchangeable for subordinate voting shares of Topicus on a one-for-one basis. As a result, an additional 90,241,384 subordinate voting shares of Topicus would be issuable upon the exercise of these conversion/exchange rights. On a fully-diluted basis, there would be 129,841,819 subordinate voting shares issued and outstanding.

For more information on the capital structure of Topicus, including additional details regarding the terms and conditions relevant to the subordinate voting shares, the super voting share and the preferred shares of Topicus and the ordinary units and preference units of the Coop, see Topicus' final long form prospectus dated December 18, 2020, which is available on SEDAR at www.sedar.com.

Risks and Uncertainties

The Company's business is subject to a number of risk factors which are described in the final prospectus of Topicus dated December 18, 2020. Additional risks and uncertainties not presently known to us or that we currently consider immaterial also may impair our business and operations and cause the price of the common shares to decline. If any of the noted risks actually occur, our business may be harmed and the financial condition and results of operations may suffer significantly. In that event, the trading price of the common shares could decline, and shareholders may lose all or part of their investment.

The Company is closely monitoring the impact of the 2019 novel coronavirus, or COVID-19, on all aspects of its business. COVID-19 was declared a global pandemic by the World Health Organization on March 11, 2020. The COVID-19 pandemic has had disruptive effects in countries in which the Company operates and has adversely impacted some of its business units' operations to date, including through the cancellation by certain customers of their ongoing software maintenance contracts and the suspension or cancellation of new software purchases. The pandemic may also have an adverse impact on many of the Company's customers, including their ability to satisfy ongoing payment obligations to the Company, which could increase the Company's bad debt exposure. The COVID-19 pandemic did not materially impact the Company's results of operations, cash flows or financial position for the three month period ended March 31, 2021, however, the future impacts of the pandemic and any resulting economic impact are largely unknown and rapidly evolving. It is possible that the COVID-19 pandemic, the measures taken by the governments of countries affected and the resulting economic impact may adversely affect the Company's results of operations, cash flows and financial position as well as its customers in future periods, and this impact could be material. As of the date hereof, there are no known or anticipated COVID-19 related impacts on the Company's business or operations.

Subsequent Events

As of April 29, 2021, the Mandatory Conversion Moment (see Note 9 to the Company's Unaudited Condensed Consolidated Interim Financial Statements for the three month period ended March 31, 2021) for the mandatory conversion of all Preferred Shares and all Topicus Coop Preference Units has been reached. Once the Subordinate Voting Shares of Topicus reach the Premium Target Price determined on the basis of the 60-day volume weighted average trading price of the Subordinate Voting Shares for any 60-day trading period, all outstanding Preferred Shares and Topicus Coop Preference Units must be, at the option of the respective holder, either converted into Subordinate Voting Shares of Topicus or Topicus Coop Ordinary Units respectively (on a one-for-one basis), or, if such holder does not choose such conversion within 30 days of receiving notice that the Mandatory Conversion Moment has occurred, then such Preferred Shares or Topicus Coop Preference Units must be sold to and purchased by Topicus and Topicus Coop respectively in exchange for a cash payment equal to approximately €19.06 per share (or per unit as applicable). The holders will be required to provide their notification no later than May 29, 2021. The actual conversion or redemption of the Preferred Shares and Topicus Preference Units will occur on February 1, 2022.